

Tender Enquiry No. 20/12/11/2023/FSU-3553/121238 dated 21/03/2025

Government of India
Cabinet Secretariat
(Special Protection Group)

9, Lok Kalyan Marg,
New Delhi – 110 011.

Notice Inviting Global Tender

Special Protection Group, (SPG), New Delhi-110011 (India) invites e-Tender under TWO BID SYSTEM (Technical and Financial Bid) from original Manufacturers or their Authorized Dealers/Distributors/Representative for procurement of following items:-

Tender No. & Date	Item	Quantity	Earnest Money Deposit
No. 20/12/11/2023/FSU-3553/121238 dated 21/03/2025	Pre-fabricated integral cab body (Mono Coque) Medical Ambulance on Petrol/Diesel as per Technical Specifications complete in all respects and ready for use with all medical equipment and other fitments installed and commissioned as per technical specifications".	01 (One)	Rs. 11,44,000/- (Rupees Eleven Lakhs Forty Four Thousand) only

1.	Date of publication of Tender	28/03/2025 (1000 Hrs)
2.	Date of start of downloading of documents	28/03/2025 (1300 Hrs)
3.	Date of pre-bid conference	07/04/2025 (1130 Hrs)
4.	Venue of pre-bid conference	Special Protection Group, 9, Lok Kalyan Marg, New Delhi-110011.
5.	Bid submission end date	18/04/2025 (1700 Hrs)
6.	Physical submission of original payment instrument in r/o EMD	18/04/2025 (1700 Hrs)
7.	Bid opening date (Technical)	21/04/2025 (1130 Hrs)
8.	Venue, Date and time for opening of Commercial bid	Will be intimated to technically qualified tenderers.
9.	Address of communication	Assistant Inspector General (FSU), Special Protection Group, 9, Lok Kalyan Marg, New Delhi-110011 (India) Tele- +91-11-23015474, Fax- 011- 23793352, Email- aigmt.spg@gov.in

2. The complete tender documents can be accessed and downloaded from CPP Portal <http://eprocure.gov.in/eprocure/app> and bids submitted online in electronic format with digital signatures. Instructions to the Bidders for enrolment in the e-Procurement site for submission of bids online through the Central Public Procurement Portal are available with tender documents.

3. Those filling in the tender entries are advised to ensure that their tenders are complete in all respects, all documents have been filled in and all supporting documents are uploaded only in CPP Portal <http://eprocure.gov.in/eprocure/app>. Incomplete tender enquiry is liable to be ignored/rejected.


(NAND KISHOR)
Assistant Inspector General (FSU)
Tel. No. 011-23015474
aigmt.spg@gov.in

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(Special Protection Group)

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New Delhi – 110 011.
Tele-011-23015474, Fax-23793352.

Global Tender Notice

Special Protection Group, (Cabinet Secretariat), 9, Lok Kalyan Marg, New Delhi-110011 (India) invites e-Tender from eligible & reputed tenderers for **“SUPPLY OF 01 (ONE) NUMBER PRE-FABRICATED INTEGRAL CAB BODY (MONO COQUE) MEDICAL AMBULANCE ON PETROL/DIESEL COMPLETE IN ALL RESPECTS AND READY FOR USE WITH ALL MEDICAL EQUIPMENTS AND OTHER FITMENTS INSTALLED AND COMMISSIONED AS PER TECHNICAL SPECIFICATIONS”** having the minimum pre-qualification criteria. The notice of tender is available on the website www.spg.nic.in and www.eprocure.gov.in. Interested bidders can download the same from said websites.

Time Lines:

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Assistant Inspector General (FSU)

Sl. No.	INDEX	Page Nos.
1	Introduction	3
2	Pre-qualification criteria	4 to 5
3	Terms & Conditions of the Tender	5 to 11
4	Submission of Bid	12
5	Opening & Evaluation of the Bid	13
Annexure-I	Certificate of Acceptance of all Terms & Conditions	14
Annexure-II	Undertaking regarding insolvency, industrial credential, debarring or banning by any country/organization	15
Annexure-III	Proforma of Bank Guarantee for EMD	16
Annexure-IV	Proforma of Bank Guarantee for Performance Security	17
Annexure-V	Certificate of satisfactory completion of the contract	18
Annexure-VI	Technical Evaluation sheet (Clause to Clause compliance to specification)	19-20
Annexure-VII	Price Schedule	21
Annexure-VIII	Instructions for Online bid submission	22-23
Technical Specification	Intimation regarding Technical Specification	24



(1) **INTRODUCTION:**

- (A) Special Protection Group (Cabinet Secretariat), 9-Lok Kalyan Marg, New Delhi-110011 intends to procure **01 (ONE) NUMBER PRE-FABRICATED INTEGRAL CAB BODY (MONO COQUE) OF MEDICAL AMBULANCE ON PETROL/DIESEL COMPLETE IN ALL RESPECTS AND READY FOR USE WITH ALL MEDICAL EQUIPMENTS AND OTHER FITMENTS INSTALLED AND COMMISSIONED AS PER TECHNICAL SPECIFICATIONS**

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- (B) Bidding is open to OEM (Original Equipment Manufacturer) of vehicle used for ambulance and OEM in the field of ambulance making/fabrication and their exclusive distributors.
- (C) The tender document may be read carefully. Offers received without requisite documents/certificates as asked under pre-qualification criterion and other clauses of tender, are liable to be rejected instantly.
- (D) **Original payment instrument** in respect of **EMD** is to be submitted in TENDER BOX placed at FSU Branch, 9 Lok Kalyan Marg, New Delhi-110011 or through courier/registered post so as to reach by **18/04/2025 (1700 Hrs)**. Late/delayed/non-submission of originals would result in rejection of bid during online bid opening.
- (E) Bidders are advised to keep note of time required for preparation of Entry pass at the gate and come to deposit EMD well in advance so as to reach well before specified time of closing.



2. **Pre-qualification criteria:**

Documents connected with fulfillment of pre-qualification criteria must be furnished with technical bid.

Pre-qualification criteria for bidders is as under:-

a) **For Domestic bidders:**

- i) Should be **registered firm/concern or a company registered under Companies Act, 1956 or registered with various taxation authorities**. Duly attested copies of the registration certificate should be uploaded.
- ii) Should have average **annual turnover of ₹ 10.00 Crore** during preceding three financial years of each. Copies of audited annual accounts or a certificate from Chartered Accountant should be uploaded. Bidder firm should not have suffered any financial loss for more than one year during last three financial years.
- iii) Should have executed with Govt./PSU/Autonomous body/Hospitals supply (an order of **₹ 5.00 Crore** for supply of at least one such ambulance of same or higher specifications. Version/Model of ambulance to be offered should be in successful operation for at least two years on the date of bid opening) in last three years. In the field of ambulance fabrication, medical health care equipment and other medical related emergency work. Copies of supply orders clearly indicating value of orders should be uploaded. **A certificate/any confirmatory document issued by the organization to whom the supply was made, to the effect that the contract was successfully executed, should also be uploaded. (Annexure- 'V')**
- iv) Bidder must submit the valid **No Objection Certificate** from the manufacturer of the base vehicle for any modification to be done in compliance of the technical specification of this tender.
- v) **The vehicle to be supplied must comply with BS-VI or emission Norms of the vehicle should be of the one prevailing at that time in India.**

Note:- Domestic bidder must submit documents of its own firm to meet pre-qualification criteria. Copies of financial statements/supply order of their principals will not be considered.

b) **For Foreign bidders:**

- i) Should have average **annual turnover of (INR 100.00 million)** during preceding three financial years each. Copies of audited annual accounts/financial statements or a certificate from Chartered Accountant should be uploaded. Bidder firm should not have suffered any financial loss for more than one year during last three financial years.
- ii) Should have executed with Govt./PSU/Autonomous body/Hospitals supply (an order of **(50.00 million)** for supply of at least one such ambulance of same or higher specifications. Version/Model of ambulance to be offered should be in successful operation for at least two years on the date of bid opening) in last three years. In the field of ambulance fabrication, medical health care equipment and other medical related emergency work. Copies of supply orders clearly indicating value of orders should be uploaded. **A certificate/any confirmatory document issued by the organization to whom the supply was made, to the effect that the contract was successfully executed, should also be uploaded. (Annexure- 'V')**

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- iii) Bidder must submit the valid No Objection Certificate for any modification to be done in compliance of the technical specification of this tender from the manufacturer of the base vehicle.
- iv) Bidder should submit an undertaking regarding **insolvency, industrial credential, debarring or banning by any country/organization. (As per Annexure- "II")**

(3) Terms & conditions of Tender:-

- i) **Earnest Money Deposit (EMD)** : The Bidders are to deposit **Rs. 11,44,000/- (Rupees Eleven Lakhs Forty Four Thousand only)** in the form of Bank Draft/Bankers Cheque/Fix Deposit Receipt drawn in favour of **"Director of Accounts, Cabinet Secretariat, SPG, New Delhi"** payable at New Delhi. Foreign Bidder may submit EMD in the form of Bank Guarantee (in equivalent Foreign Exchange amount) issued/confirmed from any scheduled commercial bank in India as per **Annexure-III**. Foreign bidder may also submit EMD through their Indian representative/firm with agreement duly signed by both the parties and the EMD will be returned to the same firm. The EMD will be submitted in TENDER BOX placed at SPG Complex, 9 Lok Kalyan Marg, New Delhi-110011 or through courier/registered post so as to reach by **18/04/2025 (1700 Hrs)**. Bidders, however, have to attach scanned copies of Earnest Money documents along with their e-tender. The EMD of the unsuccessful bidders will be returned after finalization of the tender. **The EMD of the successful bidder will be forfeited if it fails to execute the contract or fails to submit the Performance Security in terms of Para-3(v) of the tender.** The EMD will not carry any interest. The tenders without accompanying the EMD amount will be summarily rejected. The firms registered with the Central Purchase Organization or the concerned Ministry of Department or Startups as recognized by Department for Promotion of Industry and Internal Trade (DPIIT) or Micro and Small Enterprises (MSEs) as defined in MSE Procurement Policy issued by Department of Micro, Small and Medium Enterprises (MSME) and NSIC for similar nature of the stores for which they are registered, are exempted from payment of EMD. Such tenderer must keep a copy of registration certificate with e-bid and in the envelope meant for EMD.
- ii) The Basic Price of the Store (FOB), incidentals (viz. Freight, Transit Insurance charges, Custom Duty, custom clearance, handling charges, cost of indigenous items, local freight charges, IGST/Comp. Cess, Service charges, Commission etc. should be indicated separately. Freight/Insurance charges, custom duty, custom clearance and handling charges and local freight charges will be re-imbursed as per actual on submission of original documents such as AWB, Bill of entry, depositing of custom duty/tariff number, clearing and handling and local freight bills.
- iii) **Cost of system may be quoted as under in bid by the bidder firm:-**
 - (A) **Cost of stores – (As per the price bid proforma enclosed at Annexure-"VII").**
 - (I) For Domestic vendors
 - (i) Basic cost of stores (in INR)
 - (ii) Custom Duty - (Govt notification regarding rate may be enclosed)
 - (iii) Freight & Insurance
 - (iv) Custom Clearance & Port Handling
 - (v) Installation & Commissioning
 - (vi) IGST/Compensation Cess

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(II) For Foreign vendors :-

- | | | |
|-------|--|-----------------------|
| (i) | FOB cost of stores | (in foreign currency) |
| (ii) | Freight & Insurance | (in foreign currency) |
| (iii) | Custom Duty | |
| (iv) | Custom Clearance & Port Handling | |
| (v) | Installation & commissioning and training etc. | |
| (vi) | IGST | |

(B) Cost of CAMC – (Comprehensive Annual Maintenance Contract)

After completion of Warranty period, rate of CAMC for three years is required to be mentioned. Bidders must quote rate and amount of CAMC for 03 years to arrive at L-1. The payment for CAMC will be made on six monthly basis after satisfaction rendering of services.

- iv) **Custom Duty- Custom Duty Exemption Certificate (CDEC) will be provided by the SPG at the time of import.** However, the firm has to indicate rate and amount of Custom Duty separately. In case SPG decides not to provide Custom Duty Exemption Certificate, the firm will be reimbursed custom duty subject to production of custom tariff number, bill of entry and payment receipt. SPG will not enter into High Sea Sales agreement.
- v) **Performance Security/Security Deposit:** The successful bidder is required to **deposit 3%** of the contract value within 30 days from the date of issue of Acceptance of Tender (Supply order) in the form of Bank Draft/Bankers Cheque/Fixed Deposit Receipt/ Bank Guarantee from any scheduled commercial bank in favour of “**Director of Accounts, Cabinet Secretariat, SPG**” payable at **New Delhi**, towards the Security Deposit, which must be valid beyond a period of 60 days after completion of all contractual obligations, including warranty period. In case of performance Security in the form of Bank Guarantee, it is to be submitted by the bidder in the form at **Annexure-‘IV’**. **If the successful tenderer fails to submit performance security within the prescribed time, its EMD will be forfeited.** Release of PBG only after meeting all contractual obligation including warranty and deposit of certificate from Chartered Accountant about deposit of tax with concerned authority.
- vi) **Validity of Offer:** The offer of tender should be valid for at least **06 (six) months** from the date of online opening of technical bid.
- vii) **Payment Terms:**
All payments will be made against delivery of Stores in full, good and satisfactory condition and only after meeting all terms and conditions given in the Tender Enquiry. Payment to domestic firm will be made after acceptance of Ambulance by SPG. Payment to foreign firm quoting directly will be made through wire transfer after acceptance of Ambulance by SPG. Payment on account of commission in servicing rendered in India will be paid in Indian rupees. The firm has to provide bank details to SPG.
- viii) **Banking Transaction:** All charges incurred outside India will be borne by the bidder.
- ix) **Fall Clause:** The bidder should submit an undertaking (as part of Fall Clause) that they have not and will not sell the same material/equipment at prices lower than the contract price, during the currency of this contract till delivery of complete store as per contract. In case, it supplies or quotes a lower rate to other Governments, Public

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Sectors or Private organizations, it would charge the lower rate to SPG also & payment shall be released /adjusted accordingly.

- x) **Place of delivery:** O/o The Assistant Inspector General (FSU), Special Protection Group, 9 Lok Kalyan Marg, New Delhi-100011.
- xi) **Delivery Period:** Within 180 days from the date of issuance of Acceptance of Tender (AT)/Supply order.
- xii) **Extension of Delivery period-** If the supplier is unable to complete the supply within the stipulated delivery period for which the supplier is responsible, the supplier is required to request for extension of delivery period. If the purchaser agrees to extend the contractual delivery schedule, the same may be done by issue of an amendment to the contract with suitable denial clauses and with imposition of liquidated damages for delay. In case delivery period is re-fixed/extended due to default of supplier the amendment letter is to mention, *inter alia* that, in addition to imposition of liquidated damages, no extra price or additional cost for any reason whatsoever beyond the contractual cost will be paid to the supplier for the delayed supply and increase in taxes, statutory duties, levies etc. will not be paid; at the same time, if for any reason, whatsoever the cost of the goods to be supplied/services to be performed by the supplier decreases that benefit will be passed on to the purchaser. Supplier's unconditional acceptance of the amendment by a specified date is to be watched and if the supplier does not agree to accept the amendment letter, further action is to be taken against the supplier in terms of the contract.
- xiii) **Dispatch of Goods after expiry of Delivery Period-** As per the contract terms, the supplier is not to supply the goods when there is no valid delivery period. In case the supplier makes any supply after expiry of delivery period, the purchaser/consignee can reject the supplies and inform the supplier accordingly; the purchaser shall also have the right to cancel the contract (w.r.t. unsupplied goods) in terms of the contract.
- xiv) **Cancellation of Contract:** In case of any breach of any terms and conditions by the successful bidder / contractor, SPG reserves the right to cancel the work order placed on the successful bidder / contractor by giving one-month notice.
- xv) **Liquidated Damages:** If contractor fails to deliver the stores within the prescribed Delivery Period, the purchaser has the right to recover LD equivalent to 0.5% (half) percent of the delivery price of the delayed Goods for each week of delay or part thereof until actual delivery subject to a maximum deduction of the 5% of the total contract value. In case of inordinate delay, maximum deduction shall be 10% of the total contract value.
- xvi) **Mode of Shipment :** Firm should intimate mode of shipment of the vehicles to Port of entry in India and also mode of transportation from there to the place of delivery.
- xvii) **Pre-Delivery Inspection :** Pre-delivery inspection at factory site is mandatory. Inspection before acceptance will also be done at the place of delivery i.e. Special Protection Group, 9 Lok Kalyan Marg, New Delhi-110011.
- xviii) **Currency:** Domestic bidders are to quote and accept their payment in Indian currency. Costs of imported goods, which are directly imported against the contract, may be quoted in foreign currency (currencies) and paid accordingly in that currency and the portion of the allied work and services, which are to be undertaken in India (like installation & commissioning of equipment) are to be quoted and paid in Indian currency.
- xix) **Exchange Rate Variation (ERV) :** Bidders should indicate import content(s) and the currency(ies) used for calculating the value of import content(s) in their total quoted price, which (i.e. the total quoted price) will be in Indian Rupees. The bidders should indicate the Base Exchange Rate for each such foreign currency used for

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converting the Foreign Exchange content into Indian Rupees and the extent of foreign exchange rate variation risk they are willing to bear. To work out the variation due to changes (if any) in the exchange rate(s), the base date for this purpose will be the due date of opening of tenders/technical bid. The variation will be allowed between the above base date and the date of remittance to the foreign principal. The applicable exchange rates as above will be according to the TT Selling Rate of Exchange as quoted by authorized Exchange Bankers approved by the Reserve Bank of India on the date in question. No variation in price in this regard will be allowed if the variation in the rate of exchange remains within the limit of plus/minus 3(Three) percent. Any increase or decrease in the Custom Duty by reason of the variation in the rate of exchange in terms of the contract will be to the buyer's account. However, in case of decrease in exchange rate beyond the due delivery date, the benefit of the same will be passed on to the Govt. In case Delivery period is re-fixed/extended, ERV will not be admissible, if this is due to default of the supplier. However, in case of decrease in exchange rate beyond the due delivery date, the benefit of the same will be passed on to the Govt. The following documents should be furnished by the supplier for claiming ERV :-

- (a) A bill of ERV claim enclosing working sheet
- (b) Banker's Certificate/debit advice detailing F.E. paid, date of remittance and exchange rate
- (c) Copies of import order placed on supplier.
- (d) Invoice of supplier for the relevant import order.

- xx) **Warranty:** Warranty will be for **(05) Five Years** from the date of technical inspection and acceptance of the product at user's premises. Total replacement is required against manufacturing defects.
- xxi) **CAMC:** Comprehensive Annual Maintenance Contract (CAMC) of Medical Equipment of the Ambulance for 03 (Three) years which includes all the parts and services to be done by the firm after warranty period is over. Rate of CAMC for 03 Years must be quoted in the Price Bid which will be taken into account for determining L-1. Payment of CAMC will be made on completion of satisfactory performance of the contract on six monthly basis.
- xxii) **Anti-Corruption Notification:** Giving and taking bribe is a serious offence in the Republic of India. It is therefore unambiguously notified to all concerned that any money or favour demanded by anyone in any form or kind, in connection with your present or future business with SPG, on behalf of the organization or any individual working in the organization or anywhere else, shall be totally illegal. Such suggestion or demand shall be refused forthwith and reported immediately to SPG.
- xxiii) **Arbitration:** In case of any dispute or difference arising out of or in connection with this contract, the authorized officials of both the parties will try to resolve the matter through mutual discussions and in the event of there being no resolution; the matter shall be referred for arbitration to a sole arbitrator to be appointed by the SPG/Cabinet Secretariat. The Indian Arbitration and Conciliation Act, 1996 amendment from time to time will be applicable to the arbitration proceedings and the **venue of the arbitration** shall be at **New Delhi**. The award of the arbitrator shall be binding on both the parties. The cost of arbitration including the fees of the Arbitrator shall be borne by both the parties equally and will be adjusted, if required, after the award of arbitrator. Each party shall be responsible for its own costs and professional fees, if any.
- xxiv) **Jurisdiction of Courts in case of disputes:** All matters and disputes arising from, relating to or concerning the contract shall be subject to the jurisdiction of the courts in New Delhi.

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- xxv) **Force Majeure:** The bidder shall not be liable for forfeiture of its performance security, termination of contract, if and to the extent that its delay in performance or other failure to perform; obligations under the contract is the result of an event of Force Majeure. For purposes of this clause '*Force Majeure*' means an event beyond the control of the bidder and not involving the bidder's fault or negligence and not foreseeable. Such events may include but are not limited to, acts of God or of public enemy, acts of Government of India in their sovereign capacity, acts of war, fires, floods etc. If a Force Majeure situation arises, the bidder shall promptly notify SPG in writing of such conditions and the cause thereof within ten calendar days. Unless otherwise directed by purchaser in writing, the bidder shall continue to perform its obligations under the Contract so far as it is reasonably practical, and shall seek all reasonable alternative means for performance not prevented by the Force Majeure event. In such a case, the time for performance shall be extended by a period(s) not less than the duration of such delay. If the duration of delay continues beyond a period of three months, purchaser and the vendor shall hold consultations with each other in an endeavor to find a solution to the problem. Notwithstanding the above, the decision of purchaser shall be final and binding on the vendor.
- xxvi) **Contract termination / splitting / rejection clause :** SPG reserves the right to terminate the contract, split orders, accept or reject any quotation, alter any or all of the terms and conditions any time if the execution of work is unsatisfactory or the time schedule is not strictly adhered to. The decision of SPG in respect of evaluation of bids and / or award of contract shall be final.
- xxvii) **No Commitment to accept best or any other offer :** SPG shall be under no obligation to accept the best or any other offer received in response to this tender notice and shall be entitled to reject any or all the bids including those received late or incomplete bids without assigning any reason whatsoever. SPG will not be obligated to meet and have discussions with any bidder, and / or to listen to any representation. While the above procedures lay down the overall guidelines, SPG reserves the right to select the bidder based on other parameters.
- xxviii) The terms and conditions (i.e. all the pages of Bid documents) in original must be initialed on each page (right bottom corner) and signed in full along with date and seal affixed at the last page.
- xxix) There should be no overwriting in the bidder's offer. If required, by scoring out entries and writing afresh, the bidder can make corrections. The initials of the bidder's authorized person and the seal of the bidder's company must verify each correction. All rates given in this tender must be expressed in numerals and words. In case of any discrepancies, the price in words will be taken as correct.
- xxx) SPG reserves the right to reject any or all tenders without assigning any reason.
- xxxi) No alteration in the terms and condition or offer will be allowed during the consideration of the tender. However, SPG reserves the right to negotiate the offer with the successful bidder before signing of the contract.
- xxxii) The information to be submitted by the bidder should be as per the description given in this document.
- xxxiii) Conditional offers and non-conformity of the terms and conditions and offers not submitted as per the details, will be rejected. Firms deficient in the pre-qualification criteria shall be instantly rejected and no further correspondence will be made with them.

- xxxiv) Clarification regarding Tender document: Ordinarily no occasion for clarifications should arise as all matters are clarified in the tender document itself. The clarifications, if any, sought by the bidder on the Tender Document should be sent to the Assistant Inspector General(FSU) in writing.
- xxxv) **Amendment of Tender Document:** At any time up to the last date for receipt of bids, SPG may, for any reason, whether at its own initiative or in response to a clarification requested by a prospective Bidder, modify the Tender document by an amendment and extend date of submission of bids.
The amendment will be notified in writing by post/fax/E-mail/website (by anyone or more means) to the prospective Bidders and shall be binding on the bidders.
- xxxvi) The firm should certify that the firm has not been blacklisted/debarred from any Govt. organization/PSU.
- xxxvii) **Acceptance of Terms & Conditions:** The e-bidder should specifically mention that all the terms and conditions described in this tender are unconditionally acceptable. SPG reserves the right to accept/reject any/all the bids.
- xxxviii) In absence of any indication to statutory duties and taxes in the offer of the bidder firm, it will be assumed that the price quoted includes these elements and no claim for the same or variation thereon will be entertained after opening of tenders and during the currency of the resultant contract.
- xxxix) Inspection of goods tendered at the fag end or the last date of the contract delivery period –
- (i) Franking clause to be adopted in the case of acceptance of goods. “The fact that goods have been inspected after the delivery period and passed by the inspecting officer will not have the effect of keeping the contract alive. The goods are being passed without prejudice to the rights of the purchaser under the terms and conditions of the contract”.
 - (ii) Franking clause in the case of rejection of goods. “The fact that the goods have been inspected after the delivery period and rejected by the inspecting officer will not bind the purchaser in any manner. The goods are being rejected without prejudice to the rights of the purchaser under the terms and conditions of the contract”.
- xl) **Other terms & Conditions:**
- a) Bidders should **undertake in written** to provide complete spare and module back up to a period of **10 years after delivery**.
 - b) Bidders should provide operation and maintenance training for officers nominated by SPG.
 - c) The successful bidder must provide all the operational and maintenance manual along with circuit diagrams of each equipment.
 - d) Bidders should furnish the details of after sales service network facility in Delhi/India with address, telephone numbers, staff strength, technical facility and other details while submitting the bid.
 - e) Essential spares should be available locally in New Delhi. **A written**



undertaking by OEM/his authorized/exclusive representative/distributors arrangements must be furnished with techno commercial bid at the time of submission of bid.

- f) Firm must **impart training** for use of equipment, repair & maintenance of equipment and day to day operation and maintenance of the equipment for a minimum period of **06 days to 08 SPG Officers** at the site of delivery without any charges.
- g) Operational manual of the equipment be provided with the vehicle.
- h) Detailed presentation by technically qualified persons will have to be made in New Delhi at the time of technical evaluation of the Techno commercial offer. The bidders must be in a position to arrange such presentations within 10 days of receiving a request for the presentation.
- i) The bidder shall indemnify the Purchaser against all third party claims of infringement of patent, trademark or industrial design right arising from use of the Goods or any part thereof.
- j) The bidder shall at his own cost, appoint an independent reputed third party inspection agency viz. Lloyd/SGS/any other equivalent international inspection agency (duly approved by the Purchaser before appointment) to inspect and certify that the goods have been manufactured in accordance with the specifications. The inspection and test procedures along with the quality plan/procedures and stages of inspection shall be established and approved by the purchaser for the purpose of such inspections before start of manufacture.
- k) The bidder will warrant that the Goods supplied under this contract are new, unused, of the most recent of current models and incorporate all recent improvement in design and materials unless otherwise provided in the Contract. The Bidder will further warrant that the goods supplied under this contract shall have no defect arising from design, materials or workmanship or from any act or omission of the Bidder that may develop under normal use of the supplied Goods in the conditions prevalent in India.
- l) The purpose of the specification document is to provide minimum specifications and test parameters for the manufacture of an ambulance that meets the needs and desires of the Purchaser. It establishes essential criteria for the design, performance, equipment and appearance of the vehicle.
- m) The successful bidder will be required to attend a pre-construction conference with Purchaser's technical team. The location and time of the pre-construction conference to be determined by the purchaser.
- n) **OEM/Agents of Supplier:** Except in the case of Commercially-Off-the Shelf items, when a firm sends a quotation for an item manufactured by some different company, the firm is also required to attach, in its quotation, the manufacturer's authorization certificate and manufacturer's confirmation of extending the required warranty support for that product (in addition to the bidder's confirmation to the required warranty).

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(4) **Submission of Bid:**

All bidders are required to submit their offers **online** as under: -

“Technical Bid” should be complete in all respects and contain all information asked for which includes description of the firm/organization, firm’s general experience in the field of assignment, description of the qualification and other details that have been indicated. It should not contain any cost information whatsoever.

a) **TECHNICAL BID**

Technical bid should contain the scanned copies of following: -

- i) Tender documents duly completed and signed on each page with stamp of firm but without indicating the rate quoted.
- ii) Attested copies of the registration certificates must be furnished with on line bid.
- iii) The bidder must furnish audited annual accounts/annual financial statements certified from a Chartered Accountant of firm for the last three years.
- iv) In support of the claim, bidder must provide scanned copy of supply order clearly indicating value of order(s) (equivalent or more).
- v) Scanned copies of Earnest money documents or copies of NSIC/DPIIT/MSEs/MSME registration certificates with amendments, if registered for similar nature of store are exempted from depositing earnest money. Original to be submitted manually to **AIG (FSU), Special Protection Group, 9 Lok Kalyan Marg, New Delhi-110011** on or before end of date of bid submission, failing which offer will be liable for rejection.
- vi) **Clause by clause compliance to specifications in Annexure- ‘VI’.**
- vii) Details of warranty/terms and conditions, and arrangements for after sale service in India.

Incomplete e-tenders, which do not contain all the information called for, are liable to be rejected.

b) **FINANCIAL BID**

“Financial BID” must contain the detailed price offer for the stores.

- (1) Firm has to quote cost of store FOR destination i.e. O/o the Assistant Inspector General (FSU), SPG, 9 Lok Kalyan Marg, New Delhi.
- (2) In the price bid only those items will be indicated which are essential to the functioning and upkeep of the equipment and which have been indicated in the technical bid. No optional items will be offered/quoted by the firm in the price bid.
- (3) All the bank charges outside India will be borne by the seller.
- (4) Freight & Insurance, custom duty, custom clearance & port handling charges will be reimbursed at actual restricted to the quoted rates on submission of original bills/payment receipts/bill of entry etc.

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5. Opening & Evaluation of Bids

Technical Bid

Tender document is available at CPP e-procurement site <http://eprocure.gov.in/eprocure/app> which can be downloaded by interested firms. The demand draft/cheque for EMD should be drawn in favour of “**The Director of Accounts, Cabinet Secretariat, SPG, R. K. Puram, New Delhi**” and original should be submitted to **Assistant Inspector General (FSU), 9, Lok Kalyan Marg, New Delhi-110011** before opening of the tender otherwise bid will not be admitted during online bid opening.

Commercial Bids

The Commercial Bids of only those firms will be opened online whose stores are found as per schedule of requirement and who have been successfully shortlisted in the scrutiny of technical bid. Date and time of opening of Commercial Bid would be communicated online to those bidders, who have been shortlisted in the evaluation of their technical bids.

Evaluation: The evaluation of qualified bidders will be done as under: -

- i) If offers have been received containing different currencies, all the quoted price(s) are to be converted into Indian Rupees as per the selling exchange rate established by RBI on the date of opening of technical bid for comparison purpose between domestic and foreign bids.
- ii) Where the payment is through LC/wire transfer, the ascertained charges of LC/wire transfer is to be taken into account for evaluation.
- iii) In respect of Goods of foreign origin already located in India, GST, other Compensation Cess and other taxes/duties contractually payable on the award of contract shall be indicated separately.
- iv) Cost of CAMC for 03 years will be included to arrive at L1.
- v) The bidders will clearly indicate the break-up of their prices for freight, insurance, custom duty etc. In case both Indian & foreign bidders have quoted in the tender, the comparison of offers would be done on the basis of FOR/FOT destination including all applicable taxes and duties. **The format of price schedule is attached at Annexure-VII.**
- vi) SPG can ask additional documents from the bidders for more clarity at the time of evaluation.

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ANNEXURE-I

CERTIFICATE

Certified that all the terms and conditions mentioned in the Tender Enquiry No. 20/12/11/2023/ FSU-3553/ ...121238...dated...21/..03/2025 for supply 01 (ONE) **PRE-FABRICATED INTEGRAL CAB BODY (MONO COQUE) MEDICAL AMBULANCE ON PETROL/DIESEL COMPLETE IN ALL RESPECTS AND READY FOR USE WITH ALL MEDICAL EQUIPMENTS AND OTHER FITMENTS INSTALLED AND COMMISSIONED AS PER TECHNICAL SPECIFICATIONS"** for SPG are unconditionally acceptable.

PLACE:

SIGNATURE OF THE TENDERER
Stamp/seal of the firm/company

DATED:



UNDERTAKING

It is certified that the firm has no adverse report from any quarter about insolvency. Industrial credentials of our firm are excellent and firm is in a position to execute the proposal contract through the present tender. No country or organization has blacklisted/debarred or banned our firm in any manner.

PLACE:

SIGNATURE OF THE TENDERER
Stamp/seal of the firm/company

DATED:



ANNEXURE-III**Bank Guarantee Form for furnishing EMD**

WHEREAS.....

(Hereinafter called "the supplier")

has submitted their offer dated for supply of
(hereinafter called "the tenderer")

against the purchaser's tender enquiry No.

KNOW ALL MEN by these presents that WE

Having our registered office at are bound unto
..... (hereinafter called the "Purchaser) in the sum of

..... for which payment will and truly to be made to the said
Purchaser, the Bank binds itself, its successors and assigns by these presents. Sealed with the
Common Seal of the said Bank this day of20.....

THE CONDITIONS OF THIS OBLIGATION ARE :

- (i) If the tenderer withdraws or amends, impairs or derogates from the tender in any respect within the period of validity of this tender.
- (ii) If the tenderer having been notified of the acceptance of his tender by the Purchaser during the period of its validity:-
 - (a) If the tenderer fails to furnish the Performance Security for the due performance of the contract.
 - (b) Fails or refuses to accept/execute the contract.

WE undertake to pay the Purchaser up to the above amount upon receipt of its first written demand, without the Purchaser having to substantiate its demand, provided that in its demand the Purchaser will note that the amount claimed is due to it owing to the occurrence of one or both the two conditions, specifying the occurred condition or conditions.

This guarantee will remain in force upto and including 45 days after the period of tender validity and any demand in respect thereof should reach the Bank not later than the above date.



.....
(Signature of the authorized officer of the bank)

.....
Name and designation of the officer

Seal, name & address of the bank and address of the branch

Annexure-IV**Bank Guarantee Form for Performance Security**

To,

The President of India

Through Director of Accounts, Cabinet Secretariat (Special Wing)

WHEREAS (name and address of the supplier) (Hereinafter called "the supplier") has undertaken, in pursuance of contract No..... dated to supply (description of goods and services) (hereinafter called "the contract").

AND WHEREAS it has been stipulated by you in the said contract that the supplier shall furnish you with a bank guarantee by a scheduled commercial recognized by you for the sum specified therein as security for compliance with its obligations in accordance with the contract;

AND WHEREAS we have agreed to give the supplier such a bank guarantee;

NOW THEREFORE we hereby affirm that we are guarantors and responsible to you, on behalf of the supplier, up to a total of (amount of the guarantee in words and figures), and we undertake to pay you, upon your first written demand declaring the supplier to be in default under the contract and without cavil and argument, any sum or sums within the limits of (amount of guarantee) as aforesaid, without your needing to prove or to show grounds or reasons for your demand or the sum specified therein.

We hereby waive the necessity of your demanding the said debt from the supplier before presenting us with the demand.

We further agree that no charge or addition to or other modification of the terms of the contract to be performed there under or of any of the contract documents which may be made between you and the supplier shall in any way release us from any liability under this guarantee and we hereby waive notice of any such change, addition or modification.

This guarantee shall be valid until the Day of 20.....



(Signature of the authorized officer of the bank)

.....
Name and designation of the officer

Seal, name & address of the bank and address of the branch

Annexure-V**CERTIFICATE OF SATISFACTORY COMPLETION OF THE CONTRACT**

M/s _____ was awarded the contract
No. _____ dated _____. The firm supplied ambulances
to this organisation as per the contract. The firm has successfully executed the contract for
supplying the ambulances and has rendered satisfactory service on account warranty.



Authorized signatory of the concerned Department

Annexure- VITender Enquiry No. 20/12/11/2023/ FSU-3553/ 121238 dated : 21/03/2025**Technical Bid Evaluation Sheet**
(Clause to Clause compliance to specification)

S.N	Particulars	Submitted		Not submitted
1	PRE-QUALIFICATION			
a	Earnest Money Deposit (EMD)			
b	Copies of the registration certificates of the company			
c	Copies of audited annual accounts or a certificate from a chartered accountant of firm for the last three years indicating the turnover			
d	Copies of supply order clearly indicating value of orders worth ₹ 5 crore and 50 million in case of foreign bidders.			
e	Certificate confirmatory issued by the organization to whom the supply was made to the effect that the contract was successfully executed			
f	No objection certificate from the manufacturer of the base vehicle for any modification to be done in compliance of the technical specification of this tender.			
g	Indian Agent: Copy of enlistment & agency agreement with foreign principal			
h	Undertaking regarding insolvency, industrial credential, debarring or banning by any country/organization (As per Annexure-II)			
Annexures	Annexure- I Certificate of Acceptance of all terms & conditions			
	Annexure-II Undertaking regarding insolvency, industrial credential, debarring or banning by any country/organization			
	Annexure-III Bank Guarantee Form for EMD.			
	Annexure-IV Bank Guarantee Form for Performance Security.			
	Annexure-V Certificate of satisfactory completion of the contract.			
	Annexure-VI Technical evaluation sheet (clause to clause compliance to specifications).			
	Annexure-VII Price Schedule			
	Annexure-VIII Instruction for online bid submission			
2	COMPLIANCE OF TECHNICAL SPECIFICATIONS	Yes	No	Deviations, if any
1.	REQUIREMENT			
	Clause 1.1.1 to 1.1.4			
	Deviation, if any			
1.2	Vehicle, Ambulance components, equipment and Accessories			
1.3	New Materials			
1.4	Vehicle Operation, Performance and Physical Characteristics			
	1.4.1 to 1.4.10.7			
	Deviation, if any			
1.5	Vehicle Weight Rating and Payload			
	1.5.1 to 1.5.5			
	Deviation, if any			
1.6	Chassis, Power Unit and Components			
	1.6.1 to 1.6.5.16			
	Deviation, if any			
1.7	Electrical System and Components			
	1.7.1 to 1.7.12			
	Deviation, if any			



-2--

1.8	Lighting, Exterior and Interior		
	1.8.1 to 1.8.4.2		
	Deviation, if any		
1.9	Cab body driver compartment and equipment		
	1.9.1 to 1.9.8		
	Deviation, if any		
1.10	Ambulance Body and Patient Area		
	1.10.1 to 1.10.15		
	Deviation, if any		
1.11	Storage Compartments		
	1.11.1 to 1.11.2		
	Deviation, if any		
1.12	Medical Equipment, Stretchers & Storage Compartment		
	a (I to XXX) and b to g		
	Deviation, if any		
1.13	NBC Filtration System		
1.14	Environment: Climatic and Noise Parameters		
	1.14.1 to 1.14.6		
1.15	Communications		
	1.15.1 to 1.15.4		
1.16	Paint and Finish		
1.17	Undercoating and Rust Proofing		
1.18	Tie Down Points		
2	QUALITY ASSURANCE PROVISIONS		
	2.1 to 2.1.1		
	Deviation, if any		
2.2	Classification and Inspection (For Purchase Acceptance)		
	2.2.1 to 2.2.3		
	Deviation, if any		
2.3	Tests		
	2.3.1 to 2.3.6		
	Deviation, if any		
3	WARRANTY		
3.1	Warranty Coverage		
	Deviation, if any		
3.2	Warranty Extension		
4.	SPARE PART AND SERVICE		
	4.1 to 4.1.2		
5	MANUALS AND HANDBOOK OF INSTRUCTION		
	1 to 15		
6	PRE DELIVERY INSPECTION AND SERVICING		
7	Workmanship		
	1 to 4		
	Deviation, if any		



PLACE:
Date

SIGNATURE OF THE TENDERER
Stamp/seal of the firm/company

Annexure-VII

PRICE SCHEDULE(Tender Enquiry No. 20/12/11/2023/ FSU-3553/ 121238 dated : 21/03/2025)

S. No.	Brief Description of Store	Qty (Nos)	Basic/ FOB Cost (Unit price)	Freight & Insurance Charges	Import Custom Duty	Custom Clearance & Port Handling Charges	Installation & Commissioning	IGST/ Comp. Cess	Total Price of Store (at consignee site)
1	01 (ONE) NUMBER OF PRE-FABRICATED INTEGRAL CAB BODY (MONO COQUE) MEDICAL AMBULANCE ON PETROL/DIESEL COMPLETE IN ALL RESPECTS AND READY FOR USE WITH ALL MEDICAL EQUIPMENTS AND OTHER FITMENTS INSTALLED AND COMMISSIONED AS PER TECHNICAL SPECIFICATIONS"	01	(a)	(b)	(c)	(d)	(e)	(f)	(g)
2	COMPREHENSIVE ANNUAL MAINTENANCE CONTRACT FOR 03 YEARS AFTER WARRANTY.	01							
	TOTAL PRICE (1+2)								

Note: a) Only those items are to be quoted in the price bid which is essential part of the specification of ambulance. No optional items are to be included in the price bid.

b) Freight & insurance, custom clearance & port handling charges will be reimbursed on actual basis or quoted amount whichever is less.

c) L-1 will be decided on total cost basis (including all taxes/duties etc.).



Tender Enquiry No. 20/12/11/2023/ FSU-3553/ 121238 dated : 21/03/2025

INSTRUCTIONS FOR ONLINE BID SUBMISSION

Instructions to the Bidders to submit the bids online through the Central Public Procurement Portal for e-Procurement at <http://eprocure.gov.in/eprocure/app>

1. Possession of valid Digital Signature Certificate (DSC) and enrollment/registration of the contractors/bidders on the e-procurement/e-tender portal is a prerequisite for e-tendering.
2. Bidder should do the enrolment in the e-Procurement site using the "Click to Enroll" option available on the home page. Portal enrolment is generally free of charge. During enrolment/registration, the bidders should provide the correct/true information including valid e-mail id. All the correspondence shall be made directly with the contractors/bidders through e-mail id provided.
3. Bidder need to login to the site thro' their user ID/password during enrolment/registration.
4. Then the Digital Signature Certificate (Class II or Class III Certificates with signing key usage) issued by SIFY/TCS/Code/E-Mudra or any certifying Authority recognized by CCA India on e-Token/Smart Card, should be registered.
5. The DSC that is registered only should be used by the bidder and should ensure safety of the same.
6. Contractor/Bidder may go through the tenders published on the site and download the required tender documents/schedules for the tenders he/she is interested.
7. After downloading/getting the tender documents/schedules, the Bidder should go through them carefully and then submit the documents as asked, otherwise bid will be rejected.
8. If there are any clarifications, this may be obtained online through' the tender site, or through' the contact details. Bidder should take into account the corrigendum published before submitting the bids online.
9. Bidder then logs in to the site through the secured log in by giving the user id/password chosen during enrolment/registration and then by giving the password of the e-Token/Smart-Card to access DSC.
10. Bidder selects the tender which he/she is interested in by using the search option & then moves it to the 'my tenders' folder.
11. From my tender folder, he selects the tender to view all the details indicated.
12. It is construed that the bidder has read all the terms and condition before submitting their offer Bidder should go through the tender schedules carefully and upload the documents as asked otherwise, the bid will be rejected.
13. Bidder, in advance, should get ready the bid documents to be submitted as indicated in the tender documents/schedule and generally, they can be in PDF/xls/rar/zip formats. If there is more than one document, they can be clubbed together and can be provided in the requested format. Each document to be uploaded through online for the tenders should be less than 2MB. If any document is more than 2MB, it can be reduced through zip/rar and the same can be uploaded, if permitted. Bidders Bid documents may be scanned with 100 dpi with 12 black and white options. However, if the file size is less than 1 MB the transaction uploading time will be very fast.
14. If there are any clarifications, this may be obtained through the site, or during the pre-bid meeting if any. Bidder should take into account the corrigendum published from time to time before submitting the online bids.
15. The bidders can update well in advance, the documents such as certificates, annual report details etc. under My Space option and these can be selected as per tender requirements and then send along with bid documents during bid submission. This will facilitate the bid submission process faster by reducing upload time of bids.
16. Bidder should submit the Tender Fee/EMD as specified in the tender. The original should be posted/couriered/given in person to the Tender Inviting Authority, within the bid submission due date & time for the tender. Scanned copy of the instrument should be uploaded as part of the offer.

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17. While submitting the bids online, the bidder reads the terms & conditions and accepts the same to proceed further to submit the bid packets.
18. The bidder has to select the payment option as offline to pay the Tender Fee/EMD as applicable and enter details of the instruments.
19. The details of DD/any other accepted instrument, physically sent, should tally with the details available in scanned copy and the data entered during bid submission time. Otherwise submitted bid will not be acceptable.
20. The bidder has to digitally sign and upload the required bid documents one by one as indicated Bidders to note that the very act of using DSC for downloading the bids and uploading their offers shall be deemed to be a confirmation that they have read all sections and pages of the bid document including General conditions of contract without any exception and have understood the entire document and are clear about the requirements of the tender requirements.
21. The bidder has to upload the relevant files required as indicated in the cover content. In case of any irrelevant files, the bid will be rejected.
22. Tenderers should submit price bid in BOQ uploaded with the tender in CPP Portal <http://eprocure.gov.in/eprocure/app>
23. The bidders are requested to submit the bids through online e-tendering system to the Tender Inviting Authority (TIA) well before the bid submission end date & time (as per Server System Clock). The TIA will not be held responsible for any sort of delay or the difficulties faced during the submission of bids online by the bidders at the eleventh hour.
24. After the bid submission (i.e. after Clocking "Freeze Bid Submission" in the portal), the acknowledgement number, given by the system should be printed by the bidder and kept as a record of evidence for online submission of bid for the particular tender and will also act as an entry pass to participate in the bid opening date.
25. The time setting fixed in the server side & displayed at the top of the tender site, will be valid for all actions of requesting, bid submission, bid opening etc., in the e-tender system. The bidder should follow this time during bid submission.
26. All the data being entered by the bidders would be encrypted using PKI encryption techniques to ensure the secrecy of the data. The data entered will not viewable by 13 unauthorized persons during bid submission & not be viewable by any one until the time of bid opening.
27. Any bid document that is uploaded to the server is subjected to symmetric encryption using a system generated symmetric key. Further this key is subjected to asymmetric encryption using buyers/bid openers public keys. Overall, the uploaded tender documents become readable only after.
28. The confidentiality of the bids is maintained since the secured Socket Layer 128-bit encryption technology is used. Data storage encryption of sensitive fields is done.
29. The bidder should logout the tendering system using the normal logout option available at the top right hand corner and not by selecting the (X) exit option in the browser.
30. For any queries regarding e-tendering process, the bidders are requested to contact as provided in the tender document. Parallel for any further queries, the bidders are asked to contact over phone: 1800-233-7315 or send a mail over to -cppp-nic@nic.in.



SPECIFICATIONS FOR AMBULANCE TO BE PROCURED

The detailed Technical Specification will be issued to the interested OEMs / authorized dealers / vendors who will physically approach the procuring entity at Assistant Inspector General (FSU), Special Protection Group, 9, Lok Kalyan Marg, New Delhi-110011 (India), Tele- +91-11-23015474, Fax- 011 - 23793352, Email- aigmt.spg@gov.in after producing valid documents viz registration of the firm, authority letter from the firm, personal IDs and Non-Disclosure of Specification Certificate.

